

AVOID PROFIT PITFALLS IN RETURNS

30%

Of all products ordered online are returned while only 8.9% are in brick-and-mortar stores

Of consumers said they would buy again from a retailer if they had a good return experience

95%

Of home and furniture online carts are abandoned—one of the highest percentages of any industry

74%

Vs 10%—the variance in \$1,000+ purchases when offered free returns vs. otherwise

27%

The expected amount of second-hand furniture to be sold by 2025; up 70% from 2018

\$16.6
BILLION

When you have a robust return offering, something shoppers are now keeping front and center in their shopping efforts, you retain your customers should something happen and they need a reverse logistics solution. With uShip, you not only have higher retention rates, but we can also help you drive down the cost of getting large and bulky items back.

Let's elevate your customer experience and drive a better bottom line for you!